



Health IT Wins!

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WIN!: Automated integration of IHIN query into Emergency Department (ED) workflow

Who: Nursing staff in the Emergency Department at Broadlawns Medical Center

What: Broadlawns Medical Center implemented Continuity of Care Document (CCD) indicator fields on their ED tracker. When patients register to the ED, nursing staff see an indicator in the EHR alerting them whether there is an available CCD via the IHIN query. The tracker indicator is clicked to view the CCD. If there is clinical information available from another facility, it is *accepted* and physicians are subsequently notified on their tracker that a CCD is available for review. In the event that the CCD is from their own facility or only demographic information is available, it is simply *rejected* because that clinical information is already available to providers.

When: Upon patient registration to the Emergency Department

Where: Emergency Department at Broadlawns Medical Center in Des Moines, IA

Why: To have the most complete clinical information available to provide care to patients

Benefits: The rollout of this automated feature has been well received since the ED tracker testing was initiated in early September 2015. The CCDs are electronic reports that pull patient care data from other facilities. Feedback about this initiative and the accessibility of data has been positive from the Broadlawns ED staff. Having access to a patient's medication list, last tetanus shot date and problem list has been especially useful information. Broadlawns Medical Center ED staff sees value in robust CCDs. More data will be readily available as additional facilities incorporate data sharing through the IHIN patient query service.